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1 I. SUMMARY 2 1. This is a civil rights action by plaintiff Michael Rocca ("Rocca") for 3 discrimination at the building, structure, facility, complex, property, land, 4 development, and/or surrounding business complex known as: 5 99 Cents Only #281 6 14073 Main Street #108 Hesperia, CA 92345 7 (referred to hereinafter as "the Store") 8 2. Rocca seeks damages, injunctive and declaratory relief, attorney fees 9 and costs pursuant to the Americans with Disabilities Act of 1990 (42 U.S.C. §§ 10 11 12101 et seq.) and related California statutes against: 99 Cents Only Stores, LLC dba 99 Cents Only Store #281; and, Boo Yung Jung, Trustee of the Boo Yung 12 Jung Trust dated December 23, 2003 (hereinafter collectively referred to as "99 13 Cents Only Stores"). 14 II. JURISDICTION 15 3. 16 This Court has original jurisdiction under 28 U.S.C. §§ 1331 and 17 1343 for ADA claims. Supplemental jurisdiction for claims brought under parallel 18 4. California law—arising from the same nucleus of operative facts—is predicated 19 on 28 U.S.C. § 1367. 20 5. Rocca's claims are authorized by 28 U.S.C. §§ 2201 and 2202. 21 III. VENUE 22 23 6. All actions complained of herein take place within the jurisdiction of the United States District Court, Central District of California, and venue is 24 invoked pursuant to 28 U.S.C. § 1391(b), (c). 25 26 27 28 Rocca v. 99 Cents Only Stores, LLC, et al. Case No. 2:15-cv-02217-PA-JC

#### IV. PARTIES

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7. 99 Cents Only owns, operates, and/or leases the Store, and consists of a person (or persons), firm, and/or corporation.

Rocca is a T6 paraplegic due to a motorcycle accident. He is unable

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walk mobility stand uses equipped vehicle when or and a traveling. Consequently, Rocca is "physically disabled," as defined by all applicable California and United States laws, and a member of the public whose

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rights are protected by these laws.

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#### V. FACTS

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9. The Store is a sales or retail establishment, open to the public, which is intended for nonresidential use and whose operation affects commerce.

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Rocca visited the Store on February 2, 2015, and encountered 10. barriers (both physical and intangible) that interfered with—if not outright denied—his ability to use and enjoy the goods, services, privileges, and accommodations offered at the facility. To the extent known by Rocca, the

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barriers at the Store included, but are not limited to, the following:

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- At least one of the disabled parking spaces has slopes and/or cross slopes that exceed 2.0%. Without a level parking space, it is difficult for Rocca to unload/transfer from a vehicle as his wheelchair rolls and/or a lift's platform cannot sit level;
- At least one of the access aisles has slopes and/or cross slopes that exceed 2.0%. Without a level access aisle, it is difficult for Rocca to unload/transfer from a vehicle as his wheelchair rolls and/or a lift's platform cannot sit level;
- The water closet stall door is not self-closing, thus making it difficult for Rocca to shut;

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- The toilet tissue dispenser is mounted too far from the front of the water closet, thus making it difficult for Rocca to reach and use; and,
- The pipes beneath the lavatory are incompletely wrapped, thus causing Rocca to risk burning his legs when washing his hands.

These barriers prevented Rocca from enjoying full and equal access.

- 11. Rocca was also deterred from visiting the Store because he knew that the Store's goods, services, facilities, privileges, advantages, and accommodations were unavailable to physically disabled patrons (such as himself). He continues to be deterred from visiting the Store because of the future threats of injury created by these barriers.
- 12. Rocca also encountered barriers at the Store, which violate state and federal law, but were unrelated to his disability. Nothing within this complaint, however, should be construed as an allegation that Rocca is seeking to remove barriers unrelated to his disability.
- 13. 99 Cents Only Stores knew that these elements and areas of the Store were inaccessible, violate state and federal law, and interfere with (or deny) access to the physically disabled. Moreover, 99 Cents Only Stores has the financial resources to remove these barriers from 99 Cents Only Stores (without much difficulty or expense), and make the Store accessible to the physically disabled. To date, however, 99 Cents Only Stores refuses to either remove those barriers or seek an unreasonable hardship exemption to excuse non-compliance.
- 14. At all relevant times, 99 Cents Only Stores has possessed and enjoyed sufficient control and authority to modify the Store to remove impediments to wheelchair access and to comply with the Americans with Disabilities Act Accessibility Guidelines and Title 24 regulations. 99 Cents Only Stores has not removed such impediments and has not modified the Store to conform to accessibility standards.

### VI. FIRST CLAIM

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#### Americans with Disabilities Act of 1990

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# Denial of "Full and Equal" Enjoyment and Use

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15. Rocca incorporates the allegations contained in paragraphs 1 through 15 for this claim.

Title III of the ADA holds as a "general rule" that no individual shall

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be discriminated against on the basis of disability in the full and equal enjoyment (or use) of goods, services, facilities, privileges, and accommodations offered by

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any person who owns, operates, or leases a place of public accommodation. 42

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U.S.C. § 12182(a).

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99 Cents Only Stores discriminated against Rocca by denying "full and equal enjoyment" and use of the goods, services, facilities, privileges or

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accommodations of the Store during each visit and each incident of deterrence. Failure to Remove Architectural Barriers in an Existing Facility

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18. The ADA specifically prohibits failing to remove architectural barriers, which are structural in nature, in existing facilities where such removal

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is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv). The term "readily achievable" is defined as "easily accomplishable and able to be carried out

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without much difficulty or expense." Id. § 12181(9).

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19. When an entity can demonstrate that removal of a barrier is not readily achievable, a failure to make goods, services, facilities, accommodations available through alternative methods is also specifically prohibited if these methods are readily achievable. Id. § 12182(b)(2)(A)(v).

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20. Here, Rocca alleges that 99 Cents Only Stores can easily remove the architectural barriers at Store without much difficulty or expense, and that 99 Cents Only Stores violated the ADA by failing to remove those barriers, when it

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was readily achievable to do so.

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21. In the alternative, if it was not "readily achievable" for 99 Cents Only Stores to remove the Store's barriers, then 99 Cents Only Stores violated the ADA by failing to make the required services available through alternative methods, which are readily achievable.

### Failure to Design and Construct an Accessible Facility

- 22. On information and belief, the Store was designed or constructed (or both) after January 26, 1992—independently triggering access requirements under Title III of the ADA.
- 23. The ADA also prohibits designing and constructing facilities for first occupancy after January 26, 1993, that aren't readily accessible to, and usable by, individuals with disabilities when it was structurally practicable to do so. 42 U.S.C. § 12183(a)(1).
- 24. Here, 99 Cents Only Stores violated the ADA by designing or constructing (or both) the Store in a manner that was not readily accessible to the physically disabled public—including Rocca—when it was structurally practical to do so.<sup>1</sup>

## Failure to Make an Altered Facility Accessible

- 25. On information and belief, the Store was modified after January 26, 1992, independently triggering access requirements under the ADA.
- 26. The ADA also requires that facilities altered in a manner that affects (or could affect) its usability must be made readily accessible to individuals with disabilities to the maximum extent feasible. 42 U.S.C. § 12183(a)(2). Altering an area that contains a facility's primary function also requires adding making the paths of travel, bathrooms, telephones, and drinking fountains serving that area accessible to the maximum extent feasible. Id.

Nothing within this Complaint should be construed as an allegation that plaintiff is bringing this action as a private attorney general under either state or federal statutes.

27. Here, 99 Cents Only Stores altered the Store in a manner that violated the ADA and was not readily accessible to the physically disabled public—including Rocca—to the maximum extent feasible.

## Failure to Modify Existing Policies and Procedures

- 28. The ADA also requires reasonable modifications in policies, practices, or procedures, when necessary to afford such goods, services, facilities, or accommodations to individuals with disabilities, unless the entity can demonstrate that making such modifications would fundamentally alter their nature. 42 U.S.C. § 12182(b)(2)(A)(ii).
- 29. Here, 99 Cents Only Stores violated the ADA by failing to make reasonable modifications in policies, practices, or procedures at the Store, when these modifications were necessary to afford (and would not fundamentally alter the nature of) these goods, services, facilities, or accommodations.
- 30. Rocca seeks all relief available under the ADA (*i.e.*, injunctive relief, attorney fees, costs, legal expense) for these aforementioned violations. 42 U.S.C. § 12205.
- 31. Rocca also seeks a finding from this Court (*i.e.*, declaratory relief) that 99 Cents Only Stores violated the ADA in order to pursue damages under California's Unruh Civil Rights Act or Disabled Persons Act.

### VII. SECOND CLAIM

#### **Disabled Persons Act**

- 32. Rocca incorporates the allegations contained in paragraphs 1 through 30 for this claim.
- 33. California Civil Code § 54 states, in part, that: Individuals with disabilities have the same right as the general public to the full and free use of the streets, sidewalks, walkways, public buildings and facilities, and other public places.

34. California Civil Code § 54.1 also states, in part, that: Individuals with disabilities shall be entitled to full and equal access to accommodations, facilities, telephone facilities, places of public accommodation, and other places to which the general public is invited.

- 35. Both sections specifically incorporate (by reference) an individual's rights under the ADA. See Civil Code §§ 54(c) and 54.1(d).
- 36. Here, 99 Cents Only Stores discriminated against the physically disabled public—including Rocca—by denying them full and equal access to the Store. 99 Cents Only Stores also violated Rocca's rights under the ADA, and, therefore, infringed upon or violated (or both) Rocca's rights under the Disabled Persons Act.
- 37. For each offense of the Disabled Persons Act, Rocca seeks actual damages (both general and special damages), statutory minimum damages of one thousand dollars (\$1,000), declaratory relief, and any other remedy available under California Civil Code § 54.3.
- 38. He also seeks to enjoin 99 Cents Only Stores from violating the Disabled Persons Act (and ADA) under California Civil Code § 55, and to recover reasonable attorneys' fees and incurred under California Civil Code §§ 54.3 and 55.

#### VIII. THIRD CLAIM

## **Unruh Civil Rights Act**

- 39. Rocca incorporates the allegations contained in paragraphs 1 through 30 for this claim.
- 40. California Civil Code § 51 states, in part, that: All persons within the jurisdiction of this state are entitled to the full and equal accommodations, advantages, facilities, privileges, or services in all business establishments of every kind whatsoever.

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- 41. California Civil Code § 51.5 also states, in part, that: No business establishment of any kind whatsoever shall discriminate against any person in this state because of the disability of the person.
- 42. California Civil Code § 51(f) specifically incorporates (by reference) an individual's rights under the ADA into the Unruh Act.
- 99 Cents Only Stores' aforementioned acts and omissions denied the 43. physically disabled public—including Rocca—full and equal accommodations, advantages, facilities, privileges and services in a business establishment (because of their physical disability).
- 44. These acts and omissions (including the ones that violate the ADA) denied, aided or incited a denial, or discriminated against Rocca by violating the Unruh Act.
- Rocca was damaged by 99 Cents Only Stores' wrongful conduct, 45. and seeks statutory minimum damages of four thousand dollars (\$4,000) for each offense.
- 46. Rocca also seeks to enjoin 99 Cents Only Stores from violating the Unruh Act (and ADA), and recover reasonable attorneys' fees and costs incurred under California Civil Code § 52(a).

#### IX. FOURTH CLAIM

## **Denial of Full and Equal Access to Public Facilities**

- 47. Rocca incorporates the allegations contained in paragraphs 1 through 13 for this claim.
- 48. Health and Safety Code § 19955(a) states, in part, that: California public accommodations or facilities (built with private funds) shall adhere to the provisions of Government Code § 4450.